

Terms & Conditions

Effective Date: July 21, 2026

Website Terms & Conditions

Welcome to the Alveida Health Group website ("Website"). These Terms & Conditions ("Terms") govern your access to and use of this Website operated by **Alveida Health Group** ("Alveida," "we," "our," or "us").

By accessing or using this Website, you agree to be bound by these Terms. If you do not agree with these Terms, please do not use this Website.

1. Website Purpose

This Website is intended to provide general information about Alveida Health Group, our healthcare services, providers, locations, and resources.

The information provided on this Website is for informational purposes only and is **not** intended to replace professional medical advice, diagnosis, or treatment.

Always seek the advice of your physician or another qualified healthcare provider regarding any medical condition or treatment.

2. No Medical Advice

Nothing on this Website constitutes:

- Medical advice
- Medical diagnosis
- Treatment recommendations
- A provider-patient relationship
- Emergency medical services

Do not disregard professional medical advice because of information found on this Website.

If you believe you are experiencing a medical emergency, call **911** immediately or go to the nearest emergency department.

3. No Provider-Patient Relationship

Using this Website, submitting a contact form, requesting information, or sending an email does not establish a provider-patient relationship with Alveida Health Group or any of its healthcare professionals.

A provider-patient relationship is established only after appropriate registration, evaluation, and acceptance by one of our licensed healthcare providers.

4. Appointments

Appointment requests submitted through this Website are requests only and are not confirmed until you receive confirmation from Alveida Health Group.

We reserve the right to reschedule or decline appointment requests as appropriate.

5. Patient Portal

If you are provided access to a patient portal, you are responsible for:

- Maintaining the confidentiality of your login credentials.
- Protecting your password.
- Promptly notifying us of any unauthorized access to your account.

You are responsible for all activities occurring under your account.

6. Acceptable Use

You agree not to:

- Violate any applicable laws or regulations.
- Attempt unauthorized access to our systems.
- Upload malicious software or viruses.
- Interfere with Website functionality.
- Use automated tools to scrape or copy Website content without permission.
- Submit false, misleading, or fraudulent information.
- Use the Website in a manner that could damage or impair its operation.

We reserve the right to suspend or terminate access for violations of these Terms.

7. Intellectual Property

Unless otherwise indicated, all Website content is owned by or licensed to Alveida Health Group, including:

- Text
- Graphics
- Logos
- Images
- Icons
- Videos
- Documents
- Website design
- Software
- Branding

All content is protected by applicable copyright, trademark, and intellectual property laws.

You may view, download, or print Website materials solely for your personal, non-commercial use. Any other use requires prior written permission from Alveida Health Group.

8. User Submissions

Any information submitted through contact forms, appointment requests, surveys, or other communications must be accurate and truthful.

You agree not to submit unlawful, defamatory, abusive, or harmful content.

9. Privacy

Your use of this Website is also governed by our:

- Privacy Policy
- HIPAA Notice of Privacy Practices (where applicable)

Please review these documents to understand how your information is collected, used, and protected.

10. Third-Party Websites

This Website may contain links to third-party websites for your convenience.

Alveida Health Group does not control or endorse these external websites and is not responsible for their content, availability, security, or privacy practices.

Accessing third-party websites is at your own risk.

11. Website Availability

While we strive to keep this Website available at all times, we do not guarantee uninterrupted access.

We may modify, suspend, or discontinue any part of the Website at any time without prior notice.

12. Disclaimer of Warranties

This Website and its content are provided on an "as is" and "as available" basis.

To the fullest extent permitted by law, Alveida Health Group disclaims all warranties, express or implied, including warranties of merchantability, fitness for a particular purpose, non-infringement, accuracy, reliability, and availability. We do not guarantee that the Website will be error-free, uninterrupted, secure, or free from viruses or other harmful components.

13. Limitation of Liability

To the fullest extent permitted by applicable law, Alveida Health Group, its providers, employees, officers, directors, contractors, and affiliates shall not be liable for any direct, indirect, incidental, consequential, special, or punitive damages arising from or relating to:

- Your use of this Website.
- Your inability to use this Website.
- Reliance on Website content.
- Technical failures or interruptions.
- Unauthorized access to information transmitted through the Website.

Nothing in these Terms limits liability where such limitation is prohibited by law.

14. Indemnification

You agree to indemnify and hold harmless Alveida Health Group, its employees, providers, officers, directors, affiliates, agents, and contractors from any claims, liabilities, damages, losses, or expenses arising out of:

- Your violation of these Terms.
- Your misuse of the Website.
- Your violation of applicable laws or the rights of any third party.

15. Changes to These Terms

We may revise these Terms at any time.

Updated Terms will be posted on this Website with a revised Effective Date.

Your continued use of the Website after changes become effective constitutes your acceptance of the revised Terms.

16. Governing Law

These Terms are governed by and construed in accordance with the laws of the State of Arizona, without regard to its conflict of law principles.

Any legal action arising from these Terms or your use of the Website shall be brought in the appropriate state or federal courts located in Maricopa County, Arizona, unless otherwise required by applicable law.

17. Severability

If any provision of these Terms is determined to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

18. Entire Agreement

These Terms, together with our Privacy Policy and any other policies referenced herein, constitute the entire agreement between you and Alveida Health Group regarding your use of this Website.

19. Contact Us

If you have questions regarding these Terms & Conditions, please contact us:

Alveida Health Group

10240 N 31st Ave, Suite 122

Phoenix, AZ 85051

Phone: (602) 217-4555

Email: info@alveida.health