

## Accessibility Statement

**Effective Date:** July 23, 2026

### Accessibility Statement

At **Alveida Health Group**, we are committed to ensuring that our website and digital services are accessible to all individuals, including people with disabilities. We believe that every person deserves equal access to healthcare information, educational resources, and online services regardless of ability, technology, or the assistive devices they use.

We recognize that accessibility is an ongoing responsibility, and we are dedicated to continually improving the usability of our website to provide an inclusive experience for every visitor.

### Our Commitment

Alveida Health Group is committed to providing a website that is accessible, user-friendly, and designed to meet the needs of all visitors. We strive to provide digital content that is clear, understandable, and easy to navigate for individuals with visual, hearing, cognitive, motor, and other disabilities.

Our goal is to design and maintain our website in accordance with the **Web Content Accessibility Guidelines (WCAG)**

**2.1 Level AA**, which are internationally recognized standards for digital accessibility. These guidelines help ensure that websites are usable by individuals who rely on assistive technologies such as screen readers, screen magnifiers, voice recognition software, alternative keyboards, and other accessibility tools.

While we work diligently to meet these standards, accessibility is an ongoing process. We regularly evaluate our website and make improvements as technology evolves and new accessibility standards become available.

### Accessibility Features

Our website is designed with accessibility in mind and may include features such as:

- Clear and consistent navigation throughout the website.
- Logical page layouts and heading structures.
- Keyboard-accessible navigation for users who cannot operate a mouse.
- Alternative text descriptions for meaningful images and graphics.
- Sufficient color contrast to improve readability.
- Responsive design that functions across desktop computers, tablets, and mobile devices.
- Readable fonts and appropriately sized text.
- Clearly labeled forms and input fields.
- Compatibility with commonly used web browsers and assistive technologies whenever reasonably possible.

As our website continues to grow, we will continue reviewing and enhancing these accessibility features to improve the overall user experience.

### Ongoing Accessibility Improvements

Accessibility is not a one-time project but an ongoing commitment. We routinely review our website to identify potential barriers and opportunities for improvement. As new technologies, design practices, and accessibility standards develop, we will continue updating our website to improve usability for all visitors.

We also consider accessibility when adding new content, implementing new features, and selecting third-party services that integrate with our website.

### Third-Party Websites and Services

Our website may include links to or integrate with third-party websites or services, such as online forms, mapping services, payment processors, patient communication platforms, or other applications that are not owned or controlled by Alveida Health Group.

While we encourage these third-party providers to maintain accessible digital services, we cannot guarantee the accessibility of content or functionality provided by organizations outside of our control. We encourage users to contact those providers directly if they experience accessibility barriers while using their services.

### Need Accessibility Assistance?

If you experience difficulty accessing any portion of our website, encounter content that is inaccessible, or require assistance obtaining information available on our website, we encourage you to contact us. We are committed to providing reasonable accommodations and alternative methods of communication whenever possible.

To help us respond as efficiently as possible, please include:

- The webpage or feature you were attempting to access.
- A brief description of the accessibility issue you encountered.
- The device, operating system, and web browser you were using, if known.
- Your preferred method of communication.

We will make reasonable efforts to respond promptly, investigate the issue, and provide the requested information or assistance in an accessible format whenever feasible.

### **Feedback**

We welcome your feedback regarding the accessibility and usability of our website. Your comments, suggestions, and recommendations help us improve our digital services and ensure that all individuals have meaningful access to the healthcare information and resources we provide.

If you have suggestions for improving the accessibility of our website, we encourage you to contact us using the information below.

### **Contact Us**

If you have questions about this Accessibility Statement or need assistance accessing information on our website, please contact us:

#### **Alveida Health Group**

10240 N 31st Ave, Suite 122

Phoenix, AZ 85051

Phone: (602) 217-4555

Email: [info@alveida.health](mailto:info@alveida.health)

We are committed to treating every patient and visitor with dignity, respect, and equal access to healthcare information and services. Thank you for helping us improve the accessibility of our website and digital resources.